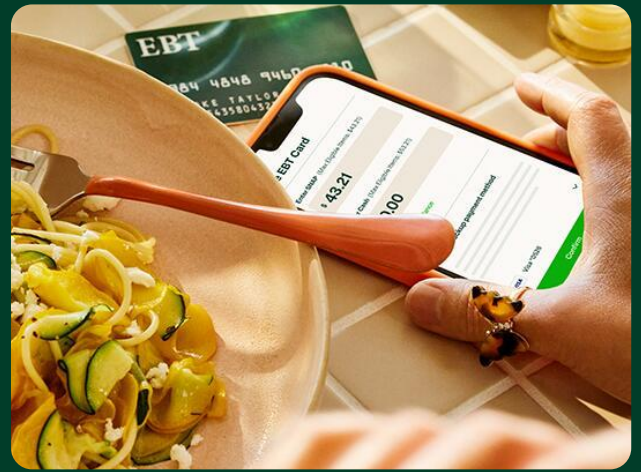


EBT SNAP

Instacart has pioneered online SNAP benefits to make grocery delivery more accessible across retailers. We're proud to power payments for more than 85 retailers and banners, spanning more than 10,000 stores across 49 states and Washington D.C. Currently, customers with a valid EBT SNAP card in all states except Alaska can use their SNAP funds on Instacart at participating retailers.



Adding your EBT SNAP card on Instacart

To use your EBT card, add it as a payment method within your account settings. A separate credit or debit card must also be linked to your Instacart account to cover fees, bottle deposits, taxes, delivery tips, and any other ineligible items, per government regulation.

EBT funds must be used in the state in which they were provided. Learn more about SNAP eligibility on the USDA SNAP recipient website: www.fns.usda.gov/snap

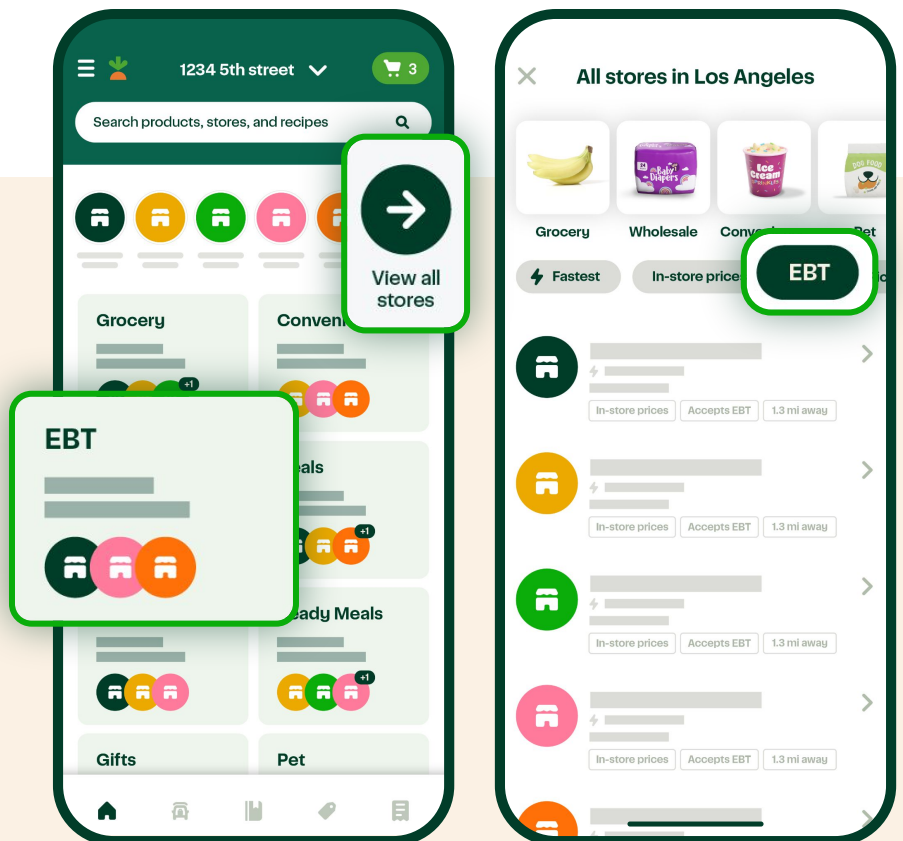
Note: Only one EBT card can be saved to your profile. If you need to add a different EBT card, you'll need to remove the first one before adding another.

Stores Accepting EBT SNAP

Our list of eligible retailers can be found in a few ways. From the homepage:

- ➔ Select "View All Stores" and then select "EBT"
- ➔ Select the "EBT Tile"

If you don't see EBT SNAP as an option at your local store, make sure you have the latest version of the Instacart app. If you still don't see EBT SNAP, check back later as we work to expand participation to more stores.



Scan the QR code to add EBT SNAP to your account.

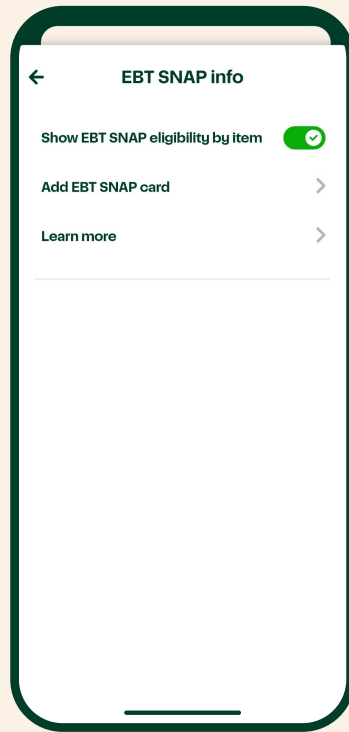
Need help? Contact our Support Service: 1-888-246-7822 or get more information at www.instacart.com/ebt-snap



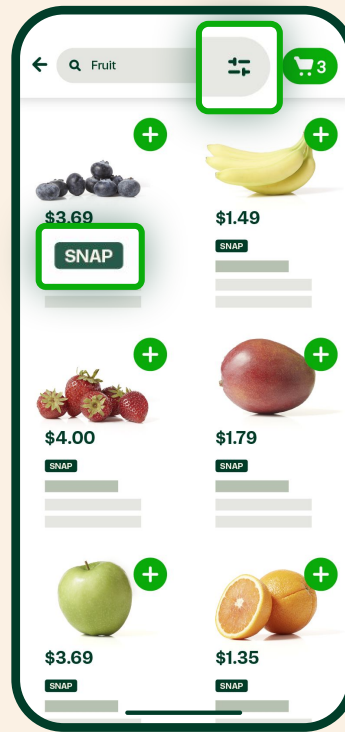
Eligible Items

EBT SNAP funds can only be used for eligible items on Instacart. SNAP item eligibility is set by the federal government and follows the same guidelines as purchases made with EBT SNAP cards in-store.

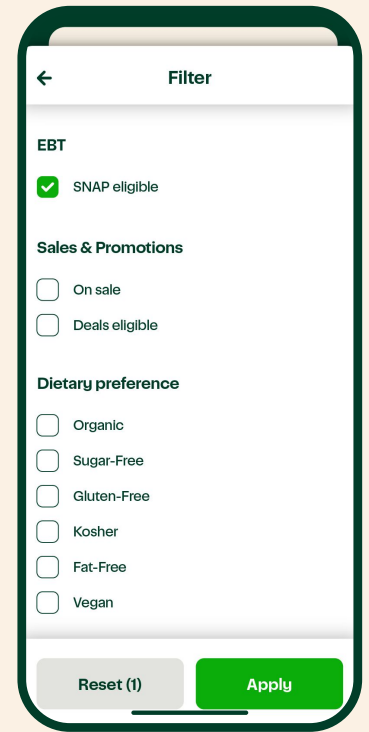
Once your EBT card is added, there are a few ways for you to search for EBT SNAP eligible items on Instacart:



→ Within Account Settings, Select “EBT SNAP info” and tap the slider to turn on “Show EBT SNAP eligibility by item.”



→ Look for the EBT SNAP icon on the storefront. Or you can filter by EBT while shopping.



→ You will need to search for an item first and then filter by “SNAP eligible.”

Selecting Replacements

After placing your order, you can select replacement items if the item you want is out of stock. If an item is out of stock, you have 3 options: **Find Best Match**, **Pick Specific Replacement**, or **Don't Replace**. When searching for replacement items, look for EBT under the price of each item to know if it is EBT SNAP-eligible.

To avoid charges on your credit or debit card, replacements for EBT SNAP items must be:

- EBT SNAP eligible
- Equal to or less than the value of the original item

If the replacement costs more, the difference is charged to the credit or debit card you added at checkout.

Checking Out With EBT

At checkout, you will need to add a backup credit or debit card. Please note this cannot be another government assistance or health benefits card.

You can manually change the amount to be applied to your EBT card, up to the total of the EBT eligible items in your cart.

After checking out, you will need to enter your EBT card PIN to verify the purchase.



Scan the QR code to add EBT SNAP to your account.

Need help? Contact our Support Service: 1-888-246-7822 or get more information at www.instacart.com/ebt-snap

